

Network/Stores Assistant

Company Summary

Grain Connect is a fast-growing national broadband operator headquartered in Carlisle, with a range of opportunities across the UK. The company is transforming its customers lives by delivering the fastest broadband products in the UK over an advanced fibre network using dedicated fibre lines to each of the premises it serves. Covering both new build housing developments and existing buildings in urban centres across the UK, we are helping to bring digital transformation to the UK. Delivered over an efficient and high performing network, we offer an exciting range of products to residential and small business customers. If you want to join one of the fastest growing companies in an exciting industry, then apply today!

Role Profile

This role will involve primarily working with the warehouse and networks team to organise and arrange equipment for engineering, including but limited to receiving orders, setting up and configuring network equipment ready for engineer dispatch, and delivering replacement equipment to sites, as well as providing customer service support.

Typical Deliverables

- Split across three areas: Technical support, stock control, configuration of equipment
- Stock taking including receiving deliveries
- Arranging stock for installations
- Configuration and set up of network equipment
- Assisting with technical and network operational support (both customer facing and internal)

Experience Required

- Full clean UK driving licence
- A good communicator
- Good organisational skills
- Comfortable working with your hands for installing network equipment
- Experience/background in IT
- A basic understanding of computer networks
- An interest in technology and networks
- Enthusiasm for learning

Excellent Employee Benefits

- Salary in the range of £18,000 - £20,000 dependent on experience
- 25 days annual leave + bank holidays
- Up to 7% pension contribution
- 4 times salary life insurance cover
- Enhanced maternity and paternity provision
- Cycle to work
- Employee Incentive scheme
- Employee referral scheme