IT Graduate

About Us:

Grain Connect is a fast growing national broadband operator headquartered in Carlisle, with a range of opportunities across the UK. The company is transforming its customers lives by delivering the fastest broadband products in the UK over an advanced fibre network using dedicated fibre lines to each of the premises it serves. Covering both new build housing developments and existing buildings in urban centres across the UK, we are helping to drive the digital revolution to the UK. Delivered over an efficient and high speed network, we offer an exciting range of products to residential and small business customers. If you want to join one of the fastest growing companies in an exciting industry, then apply today!

The Role:

The primary aim of the IT Graduate will be to take ownership of our data, internal processes and business analytics. You'll work across all parts of the business helping us automate and evaluate and analyse key data that will be used to shape the future of our business and ensure we deliver an outstanding service.

- We are committed to developing our business in the Cloud, and we will use the right tools to develop at pace. The successful candidate will be eager to learn and be prepared to grow with our business whilst upskilling themselves on the technologies that we use. We are committed to your career development and broadening your skills in technology.

Role Responsibilities:

- Work closely with the team to understand their needs and scope the solution necessary to inform their decisions and have the ability to explain technical detail.
- Effectively evaluate and analyse data across the business.
- Ensure that company data is recorded accurately and correctly.
- Strong structured business systems analysis, data modelling and design skills.
- Design and document business processes from flowcharts to simple user instruction guides.
- Code, build and test small serverless or no-code applications to automate tasks.

Skills/Experience required:

- You will hold an IT related degree
- Problem-solving and technical skills to get to the heart of issues.
- Investigate complex problems and develop solutions which combine business ideas and technology.
- Experience of software development whether in business or as a hobby.

- Happy to work in 'Virtual teams' cross functions & geographies.
- ability to think critically, consider the benefits and limitations to different solutions.
- A strong interest in data and developing Business intelligence.
- Business analysis with ability to document and improve existing processes and demonstrate that you can work with customers to gather requirements
- Working knowledge of database design and management
- Time management, efficient and well organised, your own project manager.
- Critical thinker and a strong attention to detail

Any hands-on experience of any of the following beneficial:

1. Serverless / No-Code Applications like AWS Lambda, Bubble.io, or Zapier.
2. CRM platforms e.g. Infusionsoft CRM, Hubspot, Zendesk, Salesforce etc.
3. Microsoft Reporting Technologies including Power BI or Power Apps.
4. Data Processing & Modelling tools like: R / PowerQuery SQL.

Excellent Employee Benefits

- Salary of up to £25,000 dependent on experience
- 25 days annual leave + bank holidays
- Up to 7% pension contribution
- 4 times salary life insurance cover
- Employee Incentive Scheme
- Bike to Work

What's Next?

If you think this is you, please send a cover letter along with your CV telling us what inspires you about the role and why you think you are perfect for the team – we hugely value honesty, so be you and write in your own voice. Email your CV and Cover Letter to Recruitment@grainconnect.com.