

Contracts Managers Nationwide

Grain Connect Summary

A fast-growing Ultrafast Broadband provider are looking for experienced Contracts Managers to join them in the early stages of rapid growth. The company itself offers one of the most advanced fibre network solutions in the UK providing "True Fibre" direct to the router. They traditionally supply the new build / housing developments sector ensuring the products are live prior the residents moving in. With a unique take on the market and an exciting range of products, this is one of the most exciting broadband start-ups in the UK. If you want to be a part of the journey, then apply today!

This role is to manage the delivery of several brownfield FTTP projects from civils through to cabling. Further, the successful candidate will be the escalation point for both internal and external customers should any questions/challenges arise.

The ideal candidate would have extensive experience within Telecoms and knowledge of FTTP civils deployment, Local Authority relationships and a keen eye for quality and Health and Safety on site.

With a traditional network build installing our very own duct network in towns and cities across the UK , we need excellent Contracts Managers to manage/assist the civils suppliers on site and ensure projects are built in a timely and cost effective way.

Typical Deliverables

Key Job Deliverables

- Manage site delivery
- Liaise with sub contractors and local authorities and report site status to the business at regular intervals.
- Ensure any installation queries/challenges are addressed, resolved, or escalate.
- Ensure the project is progressing within budget.
- Manage H and S on site of our teams and the public.

Key Responsibility Areas

- **face of delivery on the ground with large civils sites**
 - Meeting with LAs
 - Manage regular site visits.
 - Managing expectations on delivery
 - Scheduling project meetings and updates with line manager.
 - Working closely with BD Team (Internal)
 - Providing reports on progress of delivery internally and externally
 - Drive accountability across departments ensuring that all stake holders are delivering to project
 - Ensure all departments are updated and are aware of any requirements/changes to process.

- **Identify and Prioritise sites**
 - Work with Grain to identify and prioritise new area builds that are mutually beneficial
 - Review sites and ensure we have a smooth delivery programme in place.
 - Throughout the project delivery, ensure that any issues are escalated in a timely manner and follow through to delivery.

Behavioural Requirements

The right candidate is

Safety Conscious: pro-active in matters of safety and is committed to keeping up to date with health and safety standards and legislation. Drives a safety-first culture with own team, suppliers and customers.

Problem Solving: It is important for Contracts Managers to handle any issues that arise with clients or team members and provide satisfactory resolutions.

Quality Focused: knows the importance of getting it right first time.

Customer Driven: Can deal politely and effectively with customers on a regular basis and can communicate clearly. Ensures high standards of customer service and satisfaction at all times.

Team Player: Able to work collaboratively with colleagues and with third parties to achieve collective goals. Promotes best practice to fulfil their requirements in line with the business goals.

Business Operational Experience

The following experience is required:

- Experience in telecoms Project delivery for 2-3 years.
- Managed projects across multiple stakeholders
- Experience of working with design schematics, duct diagrams and work instructions.
- Knowledge of underground duct network and utilities.
- NRSWA supervisors qualification.
- SROH knowledge.
- TMA knowledge.
- HSG(47) compliant.
- Commercially aware.

General

- The jobholder is empowered with the necessary authority to make decisions appropriate to the execution of the responsibilities and tasks outlined above.

- This role description is not designed to be a complete and exhaustive list of all required duties/tasks. It is intended as a general description of the anticipated duties for the role outlined above. The duties and tasks of any role will evolve over time as our business grows, which shall not impact the validity of this role description.
- All employees are expected to carry out any reasonable request from management to support business needs.
- The jobholder is expected to follow relevant policies, procedures, handbooks, and work instructions (including for any Security, Health and Safety or Environmental management systems), and report to the appropriate manager if objectives cannot be met, or a problem occurs.

Excellent Employee Benefits

Including:

- A competitive salary depending on experience.
- Pension scheme.
- Company van, fuel card, laptop & phone
- 25 holiday days per year.
- Perks at work